

Dear Customer,

## **Sewer and gas pipe upgrade, Victoria Avenue, Furnham Road and Glynswood, Chard**

Two vital projects, investing more than £1.7 million towards helping to alleviate sewer flooding and upgrade gas pipes near the centre of Chard, are planned from **January 2025**.

These essential schemes, on **Victoria Avenue, Furnham Road and Glynswood**, are part of a collaborative project between Somerset Council, Wessex Water and Wales & West Utilities to work at the same time and keep disruption to a minimum as much as possible.

They will continue for up to nine months, finishing in **October 2025**.

### **How will the work affect you?**

Construction teams will be working within **Victoria Avenue, Furnham Road (A358) and Glynswood** within phased closures to through traffic between **January and October 2025**.

There is further information, including a map of the respective closures and details of why these projects are necessary, within the flyer included with this letter.

Access will be maintained for residents, but it may be delayed at times. Please speak to on-site teams with regard to any specific access requirements.

There may be some noise disruption whilst this work is carried out, but every effort will be made to keep this to a minimum. You can continue using your gas, water supply and sewerage services unless we tell you otherwise.

### **Find out more**

A public drop-in session about this programme of work will be held at the **Guildhall** in Chard (**Fore Street, TA20 1PP**) on **Wednesday 20 November, between 9am and 6pm**, with representatives from Somerset Council, Wessex Water and Wales & West Utilities on hand to explain more about the work and answer your questions.

### **What should you do?**

You don't need to do anything, but if you have any questions about Wessex Water's work, please call **0345 600 4 600** or visit **wessexwater.co.uk/contact-us**. If you are a **business or other non-household property** you will need to contact your water retailer with any enquiries. You can find their contact details on your most recent water bill.

For questions about the Wales & West Utilities work, please call **0800 912 29 99**, email **enquiries@wwutilities.co.uk** or contact them on X (formerly Twitter) **@wwutilities**, or **Facebook.com/wwutilities**.

We're sorry for any inconvenience caused by our work.

Yours faithfully

Jonathan Weeks

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